

# CLAIM INFORMATION - VOLUNTEER ACCIDENT POLICY (VAP)

## LOSS REPORTING INFORMATION

All losses, accompanied by their respective loss notices, should be reported to CHUBB Claims using one of the following methods:

**Mail** Health Special Risk, Inc.  
HSR Plaza  
4100 Medical Parkway  
Carrollton, TX 75007

**Phone** 1.972.512.5600

**Fax** 1.972.512.5820

**Email** [claims@hsri.com](mailto:claims@hsri.com)

## REPORTING TIMES

Monday - Friday 8:00am - 5:00pm ET/EST

## QUESTIONS?

For questions, contact Denise Bassi, Irwin Siegel Agency's In-House Claims Manager.

**Phone** 1.800.622.8272 x78044

**Email** [denise.bassi@siegelagency.com](mailto:denise.bassi@siegelagency.com)

For claim requests or general inquiries:

**Email** [isaclaimssupport@siegelagency.com](mailto:isaclaimssupport@siegelagency.com)

## A NOTE FROM THE IRWIN SIEGEL AGENCY & CHUBB INSURANCE CLAIMS TEAM

### A Personal Approach

While technology adds speed and efficiency, it is top-quality people that drive top-quality claims handling. That's why we continue to grow our industry-leading claims team with the most experienced claims professionals in the business.

Moreover, the claims professionals at Irwin Siegel Agency and Chubb focus on working together efficiently while communicating proactively with you throughout the entire claims process. Should you face a claim, you will quickly see our response is not about drafting letters, it's about having a dialogue - and responding to your particular needs and concerns.

Whether you face a property loss, a large scale casualty crisis, or allegations of healthcare professional negligence, you will have the experts you need at your service. Putting your policy to work for you.