

CLAIM INFORMATION - MONOLINE UMBRELLA

LOSS REPORTING INFORMATION

The following contact information should be used when reporting losses pertaining to Monoline Umbrella. All losses, accompanied by their respective loss notices, should be reported to AIG Domestic Claims using one of the following methods:

Mail: Attn: CID
AIG Domestic Claims
Excess Casualty Claims Department
Segmentation Unit
175 Water Street, 22nd Floor
New York, NY 10038

Fax 1.866.743.4376

Email excessfnol@aig.com

REPORTING TIMES

Monday - Friday 8:00am - 5:00pm ET/EST

QUESTIONS?

For questions, contact Denise Bassi, Irwin Siegel Agency's In-House Claims Manager.

Phone 1.800.622.8272 x78044

Email denise.bassi@siegelagency.com

For claim requests or general inquiries:

Email isaclaimssupport@siegelagency.com

A NOTE FROM THE IRWIN SIEGEL AGENCY & AIG INSURANCE CLAIMS TEAM

A Personal Approach

While technology adds speed and efficiency, it is top-quality people that drive top-quality claims handling. That's why we continue to grow our industry-leading claims team with the most experienced claims professionals in the business.

Moreover, the claims professionals at Irwin Siegel Agency and AIG focus on working together efficiently while communicating proactively with you throughout the entire claims process. Should you face a claim, you will quickly see our response is not about drafting letters, it's about having a dialogue - and responding to your particular needs and concerns.

Whether you face a property loss, a large scale casualty crisis, or allegations of healthcare professional negligence, you will have the experts you need at your service. Putting your policy to work for you.