

CLAIM INFORMATION - INTERNATIONAL KIDNAP & RANSOM

LOSS REPORTING INFORMATION

The following contact information should be used when reporting losses pertaining to International Kidnap and Ransom policies.

WITHIN THE US & CANADA

Phone 1.866.926.8457

WORLDWIDE ACCESS (Call Collect)

Phone 1.713.260.5500

REPORTING TIMES

24 hours a day, 7 days a week

QUESTIONS?

For questions, contact Denise Bassi, Irwin Siegel Agency's In-House Claims Manager.

Phone 1.800.622.8272 x78044

Email denise.bassi@siegelagency.com

For claim requests or general inquiries:

Email isaclaimssupport@siegelagency.com

A NOTE FROM THE IRWIN SIEGEL AGENCY & AIG INSURANCE CLAIMS TEAM

A Personal Approach

While technology adds speed and efficiency, it is top-quality people that drive top-quality claims handling. That's why we continue to grow our industry-leading claims team with the most experienced claims professionals in the business.

Moreover, the claims professionals at Irwin Siegel Agency and AIG focus on working together efficiently while communicating proactively with you throughout the entire claims process. Should you face a claim, you will quickly see our response is not about drafting letters, it's about having a dialogue - and responding to your particular needs and concerns.

Whether you face a property loss, a large scale casualty crisis, or allegations of healthcare professional negligence, you will have the experts you need at your service. Putting your policy to work for you.